



Program Overview

Funded by the Supportive Services for Veteran Families (SSVF) program through the U.S. Department of Veterans Affairs, our mission is to help very low-income Veteran families find stability in safe, permanent housing.

We provide both homeless-prevention support and rapid rehousing services for those at imminent risk or already experiencing homelessness.

Through Rapid Re-Housing, Veterans gain more pathways and opportunities to rebuild their lives—empowering them to move forward with dignity, security, and renewed hope.

How to get Connected

The Veteran can contact us directly or if you are a case manager/social worker needing assistance for your client, you can contact the VIC at 505-296-0800 or email info@nmvic.us for more information.

“For Fiscal Year 2025, we served over 170 Veteran Families”

Who We Are

About Us

The NM Veterans Integration Centers (VIC®), A 501(c)3 non-profit organization founded in 2005, is a resource for Veterans and their families in New Mexico. The VIC provides a multitude of services including multiple housing assistance options, peer support, food and nutrition, and case management services to Veterans, their families and the community.

Mission Statement

To enable Veterans and their families to achieve stable housing, financial security, and a renewed sense of community.

If you know a Veteran in need or have a question on how to assist a Veteran. Call us at (505) 296-0800 or email us at info@nmvic.us



(A Supportive Services for Veteran Families Provider)



Supportive Services for Veteran Families Program

Albuquerque Campus
2701 Mulberry St SE
Albuquerque, NM 87106

505-296-0800

www.nmvic.org



Emergency Housing

Hope-filled, short-term housing for Veterans and their families experiencing homelessness across New Mexico—helping them find stability and a fresh start.

Supportive Services

Staff will assist participants by providing a range of supportive services designed to resolve the immediate crisis and promote housing stability. Staff members are required to provide the following supportive services:

- Outreach Services
- Case Management Services
- Assistance in Obtaining VA Benefits
- Assistance in Obtaining and Coordinating Other Public Benefits Available in the Grantee's Area or Community

Case Management Services

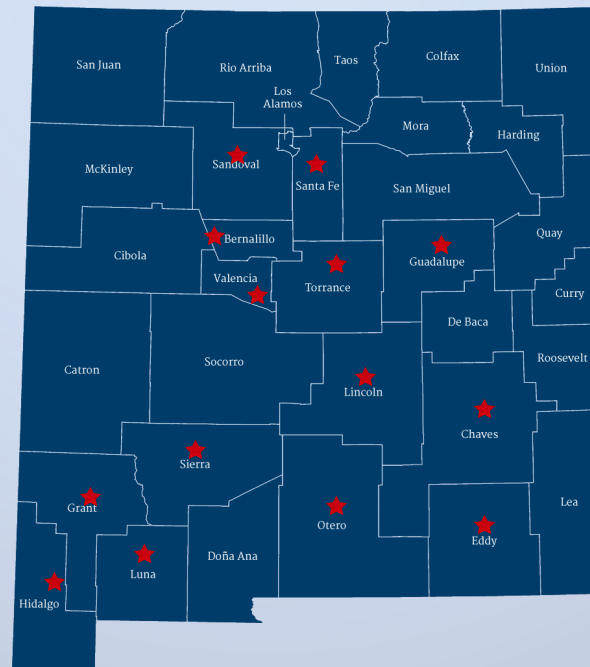
Case Managers will consult with participants to:

- Conduct needs assessments
- Create individualized housing stability plans
- Set participant specific goals
- Monitor participants progress from the time of intake until they exit the program
- Ensure that participants obtain needed supportive services

Eligibility Requirements

RAPID RE-HOUSING AND HOMELESS PREVENTION

- To be eligible for SSVF, a veteran is defined as, "a person who served in the active military, naval, or air service, regardless of length of service, and was discharged or released there from, excluding any one who received a dishonorable discharge or was discharged or dismissed by reason of a general court-martial."
- Be homeless or at risk of homelessness
- Very-low Income (Less than 80% Area Medium Income)
- Must live in one of the following counties and not be receiving services from another SSVF service provider: Bernalillo, Chavez, Eddy, Grant, Guadalupe, Hidalgo, Lincoln, Luna, Otero, Sandoval, Santa Fe, Sierra, Torrance, or Valencia.



Housing Stability Plan and Participant Goal Setting

The Case Manager will identify the SSVF, VA and community services that are available and, with the participant, establish a wrap-around plan, with reasonable milestones, for obtaining greater housing stability.

Goals should be appropriate, specific, timely and reasonable. The Case Manager will document these actionable goals using the Housing Stability Plan.

The Case Manager and participant will monitor the progress toward achieving the established goals, including requesting updates from the participant's service providers, as necessary.

The Case Manager will document referrals to VA programs and community services in the referral section of the Housing Stability Plan and provide contact information for the referral.

Case Managers shall document information collected using the Housing Assessment and Stability Plan for HMIS system input and retention in the participant case file.

Shallow Subsidy Overview

The SSVF Shallow Subsidy service provides rental assistance to very low-income and extremely low-income Veteran households who are enrolled in SSVF's Rapid Rehousing or Homeless Prevention projects.

It is likely that most participants will have already received rental assistance via traditional SSVF projects (Rapid Rehousing or Homeless Prevention) but remain rent burdened.

Under the Shallow Subsidy service, SSVF grantees provide rental assistance payments to landlords on behalf of the Veteran household. The rental assistance is at a fixed rate every month, regardless of changes in the Veteran household's income or monthly rent amount.